



# Delcap Asset Management Limited

## COMPLAINTS HANDLING PROCEDURES

### Communication to client

Delcap collaborates with the following depository banks and also collaborates with these as execution venue

Custodian Banks
Banque de Luxembourg (Luxembourg)
Banque de Luxembourg (Belgium)
Crédit Agricole (Luxembourg)
Crédit Agricole (Belgium)
Puilaetco Dewaay
Pictet Luxembourg
Pictet France